



BLANC SPA'S COVID SAFE EXPECTATIONS

Dear Blanc Spa clients,

Your health and safety is our top priority.

Things are a little bit different post COVID, but please rest assured we are complying with all regulations to ensure a safe and ultra-luxe experience, all guided by our approved COVID Safe Plan and health and safety guidelines.

Here's what we are doing differently and what we need from you to ensure everyone can enjoy Blanc Spa here on in, and uninterrupted.

Certified Safe Clinic – Blanc Spa is a certified Safe Clinic. Our team have been trained and certified in infection control. Our Safe Clinics Accreditation is official recognized by the Australian Dermal and Laser Institute.

By appointment only – In the interest of social distancing, we are limiting entry to Blanc Spa to appointment holders only. This means for the time being, you will need to wait outside until your appointment time. Please make sure you call ahead to book in, as for the time being appointments are being made over the phone or by email only. To avoid waiting, please arrive to your appointment on time.

Covid Safe screening – We are adopting additional controls to ensure you and our staff are kept safe with additional Covid Safe screening questions. All clients (existing and new) are required to complete a new consultation form before we can commence treatment. This form is required to be completed prior to your appointment. It is very important you answer these questions honestly. We will be checking your temperature prior to entry as an additional safety layer.

Sanitize your hands – We ask that all you sanitize your hands on entry to Blanc Spa. We have ample hand sanitizing stations throughout the spa for additional protection including on check out, following completion of your treatment.

Keep your distance – We ask that you continue to practice safe distancing of 1.5 meters in the spa and follow the instructions of our staff at all times. Floor markings will assist in providing guides to maintain that safe distance.

Health first – For those who are feeling unwell, we encourage you to stay at home. We have empowered our therapists to be professionally assertive where a client presents with any flu like symptoms or illness, to thoughtfully decline to perform the treatment.

No touch policy – Please ask for assistance with retail products. We have adopted a no-touch policy, instead our therapists will be on hand to answer all of your beauty questions and assist you with the safe use of testers.

Cashless – Our preference is for card-only transactions at this time. We are disinfecting our pin-pads between each client or can process payments manually on your behalf.

Should you have any questions or require any further information please don't hesitate to ask our friendly staff. Thank you for your support and co-operation.

Kind regards,

The Blanc Spa team